

Parent Survey Results Spring Term 2015

YOUR CHILD

1. Does your child enjoy coming to Natural Nurture?

Yes 83.3%

No

Sometimes 16.6%

Comments

- He is excited to go to nursery in the mornings
- Yes she loves coming to the farm
- He has a mixed reaction about going to NNN in the mornings. He always appears happy at the end of the day and staff report he is happy
- Very enthusiastic when asked about her day and tells people how much she enjoys it.

2. Did your child settle in well at Natural Nurture?

Yes 100%

3. How can we improve the settling in process?

- Nothing really to improve- settled in surprisingly well
- Maybe more than 1 hour with parent, maybe 1 hour over a few days, each day

Action: We are now offering a more tailored approach, building up settle sessions starting at one hour and increasing to two or three hours, depending on the intended permanent sessions. These can be spread out across one or two weeks.

4. Does your child have a favourite activity at Natural Nurture? If yes, please state:

Feeding Animals 60%

Playing with other children 30%

No favourite activity 10%

Comments

- He often talks about feeding the chicken & collecting eggs and loves the new piglets.

5. Is there anything your child doesn't like at Natural Nurture? If yes, please state:

No 70%

Animals going to heaven 10%

Children being mean 10%

Getting muddy 10%

Action: We have a strict behaviour policy in place followed by all staff, so that we can support and work alongside parents.

As a fully working farm unfortunately we do have to send some animals to 'heaven' but we always try to explain this as sensitively as possible to the children, often making them aware of this months before it happens.

To create a slightly less muddy experience for those children who aren't keen, we are putting some matting down in our highest traffic areas and pathways to make access a little less muddy.

6. We are always trying to improve, so please let us know if there is anything else your child would enjoy during his/her time at Natural Nurture?

Nothing else	50%
More cooking	25%
Tractor Riding	16.6%
More craft/spelling/reading	8.3%

Action: We have been trialing some Italian and cooking lessons over the last half term. These have gone down really well with the children. We now offer Italian lessons Tuesday and Thursday afternoons and Cooking on Monday and Thursday afternoons.

Our craft Caban is set out every morning with a range of craft activities including, painting, drawing, and collaging for children to freely use throughout the day.

As a fully working farm, our farm machinery is primarily for the use of the farm and due to Health and Safety reasons we are unable to offer tractor rides. Although we do take the children to see our machinery especially when we have new machinery on site, for example when we hired a digger for the day we were able to explore the cabin and sit inside.

PARENTS

Do you feel you have sufficient opportunity to:

7. Talk to your child's key person?

Yes	75%
No	8.3%
Not Sure	16.6%

Action: We hold Parent meetings at the end of the Autumn and Summer Terms. The majority of our staff are part time only so may not always be available upon pick up and drop off times but if you would like speak with your child's key worker we are more than happy to arrange a meeting.

8. Contribute to your child's records and individual learning plans?

Yes	50%
No	
Sometimes	50%

Action: In the summer we will be offering a Tapestry lesson for those who feel this would be beneficial. As a parent, Tapestry is a great programme in which you can add a photo or observation and if you're feeling a bit more tech savvy a video! These observations help us as nursery practitioners to find out what your child is able to do outside of nursery.

9. Discuss your child's daily routine and progress regularly?

Yes 75%
No 8.3%
Sometimes 16.6%

Action: Starting from the beginning of the Summer Term we will be writing a daily handover sheet for each child. This is an A5 piece of paper which will include things such as what they have eaten for lunch, what activities they have taken part in today and other essential information. Hopefully this will help with handovers incase you are in a rush to do the school run or you pick up during a busy time. Staff of course will still be available to give a face to face handover of the days events.

10. Do you feel informed and consulted on your child's progress?

Yes 91.6%
No 8.3%
Sometimes

Action: At the end of every term you will receive a Summative Assessment of your child's progress throughout that term. There are also opportunities to discuss your child's progress and development further at our parent meeting held at the end of the Autumn and Summer Terms.

11. Do you feel you know what your child is learning at preschool?

Yes 41.6%
No 25%
Sometimes 33.3%%

Action: With the introduction of the daily handover sheet this will contain information on what your child has done that day. Our new planning system will also be available on our Website and Facebook page. These will be updated every Monday morning.

12. Do you feel that your child's individual needs are being met? If you answered no, please indicate why.

Yes 91.6%
No
Sometimes 8.3%

Action: We always try to meet each child's individual needs as much as possible. If there are any specific individual needs then please speak to a member of staff and we will be more than happy to help.

13. Do you feel the level of education for your child is;

Just right 91.6%

14. If you had a complaint, would you know who to approach?

Yes 100%

15. Do you feel that our communications with parents are effective? If you answered no, please suggest ways we could improve it.

Yes 83.3%
No 8.3%
Sometimes 8.3%

- I would really love to hear a short synopsis of the main daily activities
- Would like more info on what he has been doing.

Action: We're hoping that our new daily handover sheets will help with what activities your child has been up to. There will also be a new activity board going up on the outside of the bus. This will be like our food board and tell you what activities were available that day.

16. How easy to use do you find Tapestry?

Easy 81.8%
Neutral 18.1%
Difficult 8.3%

Action: As mentioned earlier we shall be holding a Tapestry lesson to show parents the wonderful features of Tapestry.

17. How useful do you find Tapestry?

Very 72.7%
Ok 18.1%
Not sure
Not at all 9.1%

Please state why?

- Quite useful – it's nice to hear some of the things he's achieved i.e assessment levels
- Better if updated more regularly
- Great to know what he's been doing and where he is in relation to EYFS goals. Very user friendly and update regularly
- I love reading about what she did-it gives me an idea on her development, but perhaps more importantly, also guides me on questions/conversations to have.
- I can review it when I want, return to it, show it to friends and family.
- Great to see photos as well as comments with age guidelines. Makes you feel connected.

Action: Due to the nature of our setting we are unable to have a Wifi connection outside. All observations are written throughout the day your child is here and then added to their learning journal on Tapestry by the end of the week. We aim to write a minimum of 2 observations a week on each child, unless your child is only attending one session a week where this may not be possible.

18. Do you feel that your child is safe at the setting? If you have concerns please state what they are;

Yes 100%

19. As a parent, what do you feel are the best things about Natural Nurture?

- | | |
|---------------------------------------|-------|
| Being outside with animals and nature | 83.3% |
| Staff | 16.6% |
- space, access to outdoors, freedom, responsibility for self, weather, clothing, animal care – all brilliant
 - Practical learning from the ground up. Hands on. Being outdoors nearly 24/7
 - Lots of time outdoors, developing great relationships with staff, doing things he wouldn't do at home.
 - The chance for the children to grow/learn / develop on such a wonderful environment
 - Being outside a lot, good level of learning about animals & various other farm entailed activities.
 - Being outdoors, learning about nature, working with nature

20. As a parent, what areas do you feel could be improved?

- | | |
|---|-------|
| No areas for improvement | 33.3% |
| More feedback on day to day activities | 33.3% |
| More feedback on what they are learning | 16.6% |
| Communication on temp of indoor play | 8.3% |
| Gate | 8.3% |

- A chance to hear what he has done that day by speaking with a staff member who was with him
- Feedback on daily schedule AM to PM of what kids are doing
- More open talk of educational progressive steps children take would never be under-appreciated.
- Information on topics / activities covered

Action: All our planning for the week will be made available on Monday mornings on our website and Facebook page, this will go alongside our new daily handover sheets and our Parent meetings held at the end of the Autumn and Summer Terms.

Our thermostats are checked daily to ensure that all our indoor spaces are not too hot or cold for the children. If needed, heaters, fires or fans are put on to change the temperature to a more suitable one. We also have thermal lined crocs on the bus for the children to use whilst playing on the bus.

In regards to our Electric Gate we are currently in the process of changing the opening and closing times so that for those parents arriving between 5 and 6 the gates will be open. Due to the safety and security of your children and our animals we regret that we cannot give out our gate code.

21. Are there any other comments you would like to make?

- Thank you for all your hard work
- Very very happy I chose NNN
- High quality of childcare provision
- We love the holiday club and the great flexibility in drop off and pick up times
- So glad we found Natural Nurture Farm
- It's great to know that she's happy, safe and cared for while she's at nursery.
- So pleased that Natural Nurture opened in time for our boys to go! It's a fantastic concept with a great team and our son loves it.
- Excellent setting for imaginative and adventurous children

We'd like to say Thank you to all our parents/carers who have completed this questionnaire. We welcome all feedback. We also have a comments box situated on the inside of the Office if you have any more comments or suggestions about the nursery.